

UltraDeck® Rustic™, Natural™, and Quickcap™

Limited 10 Year Warranty

Warranty

Midwest Manufacturing warrants to the original purchaser of the UltraDeck® Rustic™, Natural™, and Quickcap™ decking product that the product will not split, rot, warp, or suffer structural damage from fungal decay for a period of ten (10) years. The warranty period begins on the date the product was purchased, and ends ten (10) years later or when the property on which the UltraDeck® product was originally installed has transferred ownership, whichever comes earlier.

Limitations

This warranty applies only to the original purchaser who purchased the product for residential purposes. This warranty does not apply if the product is used for non-residential purposes. This warranty is non-transferable, and the original purchaser must present an original purchase invoice or receipt to be eligible. This warranty applies only if the product is properly installed, cared for, and maintained in accordance with the UltraDeck® installation instructions. Otherwise, this warranty is void.

This warranty does not cover defects that occur through normal wear and tear, misuse of the product, negligence in the use of the product, or improper storage and handling of the product prior to installation. This warranty does not cover defects due to movement of the structure to which the product is attached, improper design of the structure, acts of nature, or environmental conditions such as mold, mildew, or external debris on the decking surface.

Minor surface irregularities and color differences are a natural characteristic of polyethylene and may be slightly visible on the wood grain surface and underside of decking. Any such irregularities do not constitute a product defect. **ULTRADECK® PRODUCTS ARE NOT FADE PROOF. MIDWEST MANUFACTURING MAKES NO WARRANTIES THAT THE PRODUCTS WILL RESIST COLOR CHANGE. COLOR CHANGE MAY BE CAUSED BY FACTORS INCLUDING, BUT NOT LIMITED TO, LIGHT OR WEATHERING.**

THIS WARRANTY IS EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. MIDWEST MANUFACTURING SPECIFICALLY DISCLAIMS ALL OTHER WARRANTIES, LIABILITIES, AND OBLIGATIONS. MIDWEST MANUFACTURING SHALL NOT BE BOUND BY ANY OF ITS EMPLOYEES' ORAL OR WRITTEN STATEMENTS UNLESS THE STATEMENTS ARE SIGNED BY A REPRESENTATIVE OF MIDWEST MANUFACTURING.

Effective January 1st, 2017

Midwest Manufacturing, 5311 Kane Road, Eau Claire, WI 54703

Remedy

During the warranty period, Midwest Manufacturing will replace UltraDeck® product that it deems defective, at its own discretion. If replacement is not feasible, Midwest Manufacturing may offer a merchandise credit to cover the items it deems defective. **REPLACEMENT PRODUCT OR A MERCHANDISE CREDIT SHALL BE THE SOLE AND EXCLUSIVE REMEDY FOR ANY DEFECT.** Replacement UltraDeck® product will be as close in color, design, and quality to the original product as reasonably possible, at the discretion and determination of Midwest Manufacturing. However, Midwest Manufacturing cannot guarantee an exact match, as colors and designs may change.

Replacement product will be sent to the Menards store where the product was originally purchased. The original purchaser must then, at his or her own expense, pick up the replacement product. **THE ORIGINAL PURCHASER MUST PAY ALL COSTS OF THE REMOVAL OF DEFECTIVE PRODUCT, TRANSPORTATION, AND INSTALLATION OF THE REPLACEMENT PRODUCT, INCLUDING LABOR. MIDWEST MANUFACTURING SHALL NOT BE RESPONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OR DAMAGE TO PERSONAL OR REAL PROPERTY, INCONVENIENCE, PAYMENTS TO THIRD PARTIES, OR LOSS OF INCOME.**

This warranty provides you with specific legal rights, and you may have other rights under state law. Some states do not allow for the limitation or exclusion of incidental or consequential damages or limits on the length of an implied warranty, so some of the limitations or exclusions in this document may not apply to you.

How to Make a Claim

Defective product may be returned to the nearest Menards store for an even exchange of replacement product or for a merchandise credit.

If store return is not feasible, please submit an Installed Guest Complaint Form along with photographs, description of the damage, and a copy of your original purchase receipt or proof of purchase. The Installed Guest Complaint Form may be obtained at www.menards.com or at any Menards store. Please mail the completed Installed Guest Complaint Form and supporting documentation to:

Menard Guest Services
Menard, Inc.
5105 Menard Drive
Eau Claire WI 54703

Settlement of Claims

Acceptance of replacement product or a merchandise credit shall constitute a settlement and release of all claims relating to the alleged defect.

Effective January 1st, 2017